



We're changing the way we deliver services

LGFCU and SECU are separating in 2025

Why we're separating

In 1983, we partnered with SECU to provide branch services for fewer than 10,000 LGFCU members. While the partnership was not meant to last forever, it has exceeded expectations and is known as one of the most unique and successful relationships in cooperative history.

But the relationship also challenges each credit union in terms of serving their respective fields of membership. Together, the credit unions have made a decision to move ahead with a separation in 2025.

What this means for you

- ▶ LGFCU is not going away. We're committed to serving our members more directly than ever before.
- ▶ Based on members' input, we plan to offer a variety of in-person services. These include a physical presence in areas of the state, and an expanded network of people working in the field directly with members to meet their needs.
- ▶ We'll continue to offer support provided by the very same people who built LGFCU, available in the field at workplaces, at events, and by phone, online chat, text and video calls, and email.
- ▶ You won't have to do anything right now. LGFCU and SECU are working together to audit accounts over the coming months for a smooth transition in 2025. We expect to keep your account numbers and our routing number the same, so there's less disruption for you.

Get more information

We're updating information on all the services and products we'll offer in the coming months. You can get new details regularly at builtfornc.org/independence.

If you have specific questions not on the website, or if you want to share your comments, please email us at independence@lgfcu.org.